

## **Go! Active Booking Terms and Conditions**

1. An invoice will be produced on the first of every month for the bookings that will take place that month. This must be paid in full by the last day of the month. Instalments are accepted at the Go! Active reception. All bookings will be invoiced regardless of attendance. All booking applications for hire must be completed and the signed paperwork returned to the Go! Active reception.
2. Failure to make this payment by the last day of the month may result in your booking being cancelled and offered to another booking on our waiting list.
3. Go! Active reserves the right to cancel sessions booked due to adverse weather conditions or matters relating to significant maintenance or safety concerns.
4. The individual that signs for these terms and conditions is solely responsible for any outstanding debt on this account and may be subject to Bolsover District Councils debt procedure and is duly authorised to act for the hirer and must be strictly over the age of 18 years.
5. Bookings are non-transferable and non-refundable.
6. You are not permitted to cancel your entire booking without allowing Go! Active the appropriate notice of 30 days; notice to cancel a booking must be provided in writing. Individual sessions within your booking cannot be cancelled and will still be charged.
7. It is the responsibility of the hirer to inform the centre if at any time the contact/invoice details change, a new booking form must be completed at this time.
8. The centre has the right to refuse entry or cancel any booking if we deem the behaviour to be inappropriate. Examples may include discrimination of any sort, inappropriate clothing for activity being undertaken, failure to adhere to the booking terms and conditions. Foul and abusive language and anti-social behavior will not be tolerated. No refunds will be made for refusal of entry or exclusion from the facility under such circumstances and may lead to cancellation of the entire booking.
9. All accidents must be reported to the manager immediately and an accident form completed. If your circumstances change at any time; that may inadvertently affect your safety when using the facilities please let a member of staff know immediately.
10. Hirers are requested to vacate the booked facility at the agreed time. An activity that exceeds this contractual period may be liable to excess charges at a premium rate. All hirers on demand must pay for any damages or cost of repair arising out of or incidental to the hiring.
11. The hirer is responsible for the supervision of all attendees.
12. 11 v 11 season bookings to be paid in full before season starts.

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**14. Correct footwear for 3G pitch:**

- 8 The use of flat sole shoes is not allowed.
- 8 Never use metal spiked shoes on the surface.
- 4 Football boots with moulded studs, plastic blades or plastic/nylon screw-in studs are to be worn.