## OFFICIAL-[SENSITIVE]

## **Sports Splash Terms and Conditions**

60 places are available.

Household members will have one-week to secure bookings before places are offered out to non-members.

The scheme is for ages 6-13 years.

Future Sports Splash bookings won't be accepted until penalties from previous holiday schemes have been paid.

Places will be allocated on a first come first serve basis.

Booking will commence from 9am on 30 September 2024 for household members and from 9am on Monday 7 October 2024 for non-members.

All bookings will be taken at the Go! Active reception

Customers can only register children on their household account.

The cost for non-members is £20 per day per child.

Parents/carers must complete a consent form via a QR code when registering at the Go! Active reception.

Places are non-transferrable.

Places can be cancelled up to 48 hours before the day at no charge to the account holder.

Places that are not cancelled 48 hours before will be charged £10 per booking. Go! Active are not responsible for contacting customers to notify sessions have not been attended where charges apply.

There will be no waiting list.

Children should arrive at 9:50am no earlier and must be collected no later than 3:10pm.

All children must be collected by their parent/carers, no child should make their own way home.

Parents and carers who collect children after 3:10pm will receive a late collection fine of £5.

Parents/carers should read the Behaviour Management Framework on the Go! Active website prior to the day of their booking.

Bookings can't be made via email.

Go! Active reserve the right to cancel the scheme if advised to by Public Health Derbyshire.

Centre Managers hold the right to cancel any bookings where they feel the system is being abused by customers.

The Centre Manager's decision is final and only they can rule on exceptional circumstances.

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